Mortgage Inquiry / Error Resolution Form

Borrower Name: _____

Property Address: _____

Mortgage Account #: _____ Daytime Phone #: _____

Please check the area(s) in which you believe the inquiry / dispute pertains to:

- ☐ Principal
- ☐ Interest
- ☐ Property Taxes
- ☐ Escrow Account Analysis
- ☐ Credit Reporting
- ☐ Insurance – Homeowner
- ☐ Insurance – Flood
- ☐ Insurance – Mortgage
- ☐ Forced-placed Insurance
- ☐ Other _____

Please provide as much detail pertaining to the inquiry and/or dispute: *(use back of form if needed)*

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Mail this form along with any supporting documents to:

FirstLight Federal Credit Union
Attn: Mortgage Servicing Dept. – Dispute & Inquiry
P.O. Box 4318
El Paso, TX 79914

_____ _____
Signature Date